



Bilingual Service Desk Analysts

NOVA Networks is seeking several Bilingual Service Desk Analysts has a strong knowledge of O365 and the Office suites including administration of the product \ license management. The Bilingual Service Desk Analysts will also require a good listening and problem solving skills.

Candidate Requirements:

Experience with O365, Microsoft Teams, and Microsoft SharePoint;
Demonstrated troubleshooting skills within a Microsoft Windows and Microsoft Exchange;
Experience with both On Prem and Cloud servers;
Experience creating accounts in Active Directory;

Nice to Haves:

A Degree or Diploma in either Computer Science or a related field.
Fluent in both French and English [reading, writing and spoken];

We invite candidates to apply to Resumes@novanetworks.com.

We thank all applicants for their interest in Nova Networks; however, only applicants selected to continue in the recruitment process will be contacted.

Please note:

Compensation will be commensurate with experience;
8-hour shifts are scheduled onsite at 1700 Woodward Drive, Ottawa, ON K2C 2B5;
You must be legally eligible to work in Canada;