

Job description as a Community Manager:

The Javelin team is seeking a community manager position to grow the sport of volleyball in Ontario! They will be responsible for a variety of tasks which include organizing volleyball games, playing volleyball, customer service, engaging with players from the Javelin mobile app, onboarding new game organizers, helping ensure volleyball games are high quality, and other assigned tasks.

What is Javelin?

Javelin is an all in one volleyball mobile app looking to make volleyball the number one played sport, not only in Ontario, but worldwide. We run pickup games, training sessions, tournaments and more through the Javelin platform, where we not only organize games, but also build a community for sport players to feel a sense of belonging.

What you will do as a community manager:

- Organize volleyball games
- Play volleyball
- Engage with volleyball players on Javelin
- Work to optimize and enable growth in Volleyball sports groups
- Onboard new game representatives/organizers to ensure volleyball games hosted by Javelin run smoothly
- Support customers with technical support issues via chat, email, and phone
- Look at user experience on the Javelin app and make recommendations to the development team based on findings
- Become the face of Volleyball in Ontario

What is Javelin looking from me?

- Located in the GTA
- Ability to get to volleyball courts across the GTA
- Ability to multitask, be a self starter, and a team player
- Clear verbal and written communication skills
- Fluency in spoken and written English
- Love for playing volleyball
- Rich history in indoor volleyball, including a good understanding of competitive team-based indoor volleyball games
- Strong attention to detail and problem solving skills

- Access to a laptop, internet, and mobile device
- A love for people and an extroverted personality
- Welcoming and friendly demeanor

Why Javelin?

A Javelin game and community manager organizes volleyball games and plays in them! You can set your own hours, just ensuring that you help answer questions as players ask about the games you're organizing. Javelin also offers continuous learning opportunities and hands on experience to help take your learning and career to the next level. We believe our team is our greatest asset, meaning we look to offer a challenging yet positive and inclusive work environment where you can grow with us.

Requirement: Experience playing indoor volleyball

Job Types: Full time

Salary: \$20.00 per hour

Benefits:

- Flexible schedule

Schedule:

- Monday to Friday
- Weekend availability